DIEGO DA COSTA VIDEIRA

PROFISSIONAL Profile

Pharmacist with 21 years of experience in the pharmaceutical area.

PROFESSIONAL HISTORY

Eli Lilly do Brasil – Maio 2006

Sr. Associate-Safety Management Apr2023
As a Sr Associate, I'm responsible to the Case Quality Review (CQR) activities and also lead the CQR group (from Brazil, India and England) to guarantee that all the cases were reviewed on time, following the company process and procedures. I'm responsible for daily assignment and monitoring, review and also allocate the appropriate human resources for this daily activity. Also I'm in touch with the processor and Medical Reviewer group to guarantee that the cases will be processed and reviewed on time, to allow that CQR group to perform the review. Provide training for the new CQR team members when necessary.
Communicate the appropriate teams about cases that will be lock out of time and that can maybe cause a late report submission.
I'm also responsible for investigating, writing and provide corrective actions for the cases that were submitted late to any regulatory agency around the globe.
I'm part of the Device group, which is responsible for process additional information that came from product complain, regarding device cases.
Perform, monthly Book In review on general cases, to guarantee they were entered following the company procedures.
Provide Guidance regarding general case processing.

Global Lead Jun2019/Mar2023
During last approximately 18 months, I've changed the position to Global Lead starting with Abemaciclib and after some time I've received additional products and now I'm responsible for 14 compounds. As a Global Lead, I'm responsible for Creating periodic Inv and ERB Line Listing; Maintaining Periodic and Expedited IB, and confirming substantiality; Provide support to Case Management Consultants (CMCs), medical reviewers and Global Patient Safety (GPS) Medical concerning questions that include protocol-related information; Provide support to clinical team regarding GPS procedures; Provide support to Marketed Product's team when study compound starts on market; Better understand the study protocol specificities (Master Protocol, which may include discussions with the clinical team) to provide guidance to case managers regarding study protocols, provide shared learnings; Gather and distribute information concerning database locks and Inform Migrations to guarantee proper processing and locking of the cases on time. As a Global Lead, I've also provided support for the RSI review for MHRA inspection last year.

Case Manager Jul2006 / Jun2019
As a case manager, I've started processing spontaneous and CT cases and after several processing changes, I've was focus on CT cases (but provide support to spontaneous cases when needed).
As a case manager, besides the case processing, I was responsible for accreditation and training of new case managers (Brazil, India, England and EUA), Inform check off, IPR and Retrospective review and workflow monitoring and also training some Case Manager in this task. I was identified to be a Argus power user, to help Brazil team with Argus issues, account requests, and trouble ticked for the system. I was also responsible for some local affiliate activities, like expedite reporting, training new Case managers in expedite reporting BR rules and during some period, I was also responsible for investigating case report for late submission and provide quality all the cause and deviations of the case.

May 2004 / Jan 2006 - Pharmacist working at Pharmacy being technical response (responsible Pharmacist)

Eli Lilly do Brasil – 2001 / 2004

Cientific information assitant/Costumer relations assitant

Allergan – Julho 2001 / Dezembro 2001

Costumer relations assistant

FORMAÇÃO ACADÊMICA

Post-Graduation –Quality at Pharmaceutical Environment – SENAC - 2013/2014

Post-Graduation – Clinical Pharmacology – Instituto de Pesquisas Hospitalares IPH– 2005/2006.

Graduated in Pharmacy (Bachelor) – Universidade Paulista UNIP– 1996/2000