

# Maurício Ramos

- **Skype ID:** jmauriciomramos
- **Email address:** jomamera@mail.ru
- **Date of birth:** Jun, 20,1983
- **Field of Training Desired:** F&B
- **Video Resume:** [bit.ly/3Xi3zDO](https://bit.ly/3Xi3zDO)



## ABOUT ME

*Over 15 years of experience in different sectors of the restaurant and hospitality industry. Keen and enthusiastic with an eye for detail I am service orientated, team player and leader who stays motivated and proactive even in peak times.*

## LANGUAGES

- Portuguese: Fluent
- English: Advanced
- Spanish: Native
- Italian: Intermediate

## WORK EXPERIENCE

- **Employer Name:** Disney Cruise Line
- **Location (city and country):** Lake Buena Vista/ USA
- **Website:** <https://disneycruise.disney.go.com>
- **Job Title:** Photographer
- **Dates of Employment:** from *September/2022* to present
- **Responsibilities and achievements:** Shooting portrait and regular pictures of guests on various location on and off the ship - at the gangway during embarkation when new passengers board the ship or on port days as guests leave and return to the ship, on the pool deck of the ship, on formal nights shooting. Weeding and Special Events and special in DCL pictures with characters, Also works as photo retail sales consultant at the ships photo gallery and retail photo shop, selling photos, albums, frames, accessories, edit and print photos.
  
- **Employer Name:** Torre de Pizza
- **Location** *Lauro de Freitas/Brazil*
- **Website:** <https://www.instagram.com/torredepizzaparque/>
- **Job Title:** Waiter
- **Dates of Employment:** from *jan/2022* to *Set/2022*
- **Responsibilities and achievements:** Setting up tables and including linens. Taking food orders to the galley and collecting dishes and items from it to the service area. General preparation of appetizers, salads, cold dishes, desserts, and brewing coffee and tea. And preparing some drinks and non-alcoholic beverages.
  
- **Employer Name:** MSC Crocière
- **Location:** Napoli, Italy
- **Website:** <https://www.msccrociere.it/>
- **Job Title:** Photographer
- **Dates of Employment:** from *Aug/2021* to *Jan/2022*

- Responsibilities and achievements: Shooting portrait and regular pictures of guests on various location on and off the ship - at the gangway during embarkation when new passengers board the ship or on port days as guests leave and return to the ship, on the pool deck of the ship, on formal nights shooting. Weeding and Special Events, Also works as photo retail sales consultant at the ships photo gallery and retail photo shop, selling photos, albums, frames, accessories, edit and print photos.
- **Employer Name:** Zhug Restautante
- Location: Porto Seguro, Bahia/ Brazil
- Website: <https://www.solutudo.com.br/empresas/ba/pto-seguro/restaurantes/zhug-10396064>
- Job Title: Waiter
- Dates of Employment: from May/2017 to Jan/2020
- Responsibilities and achievements: Setting up tables and including linens. Taking food orders to the galley and collecting dishes and items from it to the service area. General preparation of appetizers, salads, cold dishes, desserts, and brewing coffee and tea. And preparing some drinks and non-alcoholic beverages.
- **Employer Name:** Pizza dos Deuses
- Location: Salvador, Bahia/Brazil
- Job Title: Pizzamaker
- Website: <https://www.pizzadosdeuses.com.br/> Job Title: Pizza Maker
- Dates of Employment: from Jan/2016 to April/2017
- Responsibilities and achievements:Preparing pizzas out of our menu and based on custom orders. Baking a wide variety of pizza doughs, including thin crust, thick crust and cheese-stuffed. Making fresh tomato, pesto and white cream sauces.
- **Employer Name:** Pullmantur Cruceros
- Location: Madrid, Spain
- Website: <http://www.pullmanturcruises.com/>
- Job Title: Assistant Waiter
- Dates of Employment: from 2014 to 2015
- Responsibilities and achievements: General assistance to waiters in the service of food and beverages to passengers.  
General assistance in setting up tables, including linens, China, silverware and glassware. Taking food orders to the galley and collecting dishes and items from it to the service area. Removing dishes, glassware and cutlery from passengers' tables. Assistance in general preparation of appetizers, salads, cold dishes, desserts, and brewing coffee and tea. Assistance in preparing some drinks and non-alcoholic beverages for passengers. Cleaning and removing dishes, glassware and silver from tables **after** service is completed. Informing the waiters when dishes, items or beverages are not available in store or will be delayed from the galley. Informing the waiters about any event that may occur during the service time, or request from the passengers that needs special attention.  
  
Assistance in replenishing supplies and service equipment. Filling salt, pepper, sugar and condiment containers. Offering and providing any assistance to the passengers before leaving tables.
- **Employer Name:** Ibero Cruceros
- Location: Madrid. Spain
- Job Title: Assistant Waiter
- Dates of Employment: from 2012 to 2013
- Responsibilities and achievements:General assistance to waiters in the service of food and beverages to passengers.  
General assistance in setting up tables, including linens, China, silverware and glassware.

Taking food orders to the galley and collecting dishes and items from it to the service area. Removing dishes, glassware and cutlery from passengers' tables. Assistance in general preparation of appetizers, salads, cold dishes, desserts, and brewing coffee and tea.

## EDUCATION

- **University/School Name:** Stella Maris School
- **Location:** Lauro de Freitas/Bahia/Brazil
- **Institution Start Date:** 2000
- **Graduation/Expected Graduation Date:** 2003
- **Field of Study:** Regular Studies

## COMPLEMENTARY DEGREES

- STCW
- CFPN
- Food handling, duration: 12 Hrs.
- Knowledge of Wines, duration: 70 Hrs.

## SKILLS

- Customer Service
- Attention to detail
- Self Control
- POS Software
- Stalt Management
- Web Design
- HTML/CSS