



HELLO, MY NAME IS

# THIERRI DRINGOT










## CONTACT ME

 +55 41 9 95718990

 behance.net/thierry

 Address: R. Conselheiro Laurindo, Centro Curitiba/PR, Brazil

## SKILLS

-  ILLUSTRATOR 
-  PHOTOSHOP 
-  BRAND DESIGN 
-  CHAT GPT 
-  AFTER EFFECTS 

## ABOUT ME

Extensive experience in customer service, focused on effectively solving problems and ensuring complete customer satisfaction. Skilled in negotiation and strategic vision oriented towards results.

## EDUCATION

**Education** expected 2026  
Bachelor's Degree in Graphic

**Uninter** - Universidade Internacional do Paraná, Brazil  
Partnered with educational institutions in the United States

## EXPERIENCE

**BRASIL CRACHÁS** 2010-2019  
Position: Final Art Specialist / Designer & Sales Representative

Participated as a team member in the production of PVC badges, managing final artwork and graphic design, connecting customer needs to company products and services. Responsible for B2B quotations and negotiations. Handled sales and customer service through telephone, chat, and email (inbound and outbound). Involved in prospecting new customers and

post-sales service.

Extensive experience in customer service, focusing on problem-solving and ensuring complete satisfaction. Skilled in negotiation and strategic vision oriented toward results.

**VIVO TELEFÔNICA** 2020-2025  
Position: Customer Experience Representative III

Started in the telesales sector (call center), then developed into social media customer service, acting as "angel" and monitoring official company social networks as well as executive profiles. Currently working as a special customer support agent on Discord, providing qualified and personalized assistance.