

# Laura Anastácio

## Travel Agent

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☎ +1 689 500 2652

📍 Orlando, FL

### Professional Summary

I am a passionate travel agent with eight years of experience, specializing in personalized itineraries and high-quality service for domestic and international travel. I have strong expertise in Brazil, Latin America, Europe, and the Caribbean, turning travel dreams into reality.

### Professional Experience

- |   |                   |
|---|-------------------|
| <b>Travel Agent</b> , Wanderlust Travel   | 2024 – 2025       |
| • Pre- and post-trip customer service, check-in, sales, spreadsheets, and package promotion.  | São Paulo, Brazil |
| <b>Senior Leisure Consultant</b> , Befly Travel - Flytour Group   | 2023 – 2024       |
| • Servicing end customers. Multi-brand travel agency, car rentals, airline tickets, personalized itineraries.   | São Paulo, Brazil |
| <b>Virtual Travel Consultant</b> , Despegar Brazil - Virtual Travel Consultant  | 2022 – 2023       |
| • Customer service via video calls and phone calls. Travel packages for itineraries in Brazil, Europe, the United States, Disney and Universal tickets. | São Paulo, Brazil |
| <b>Travel Agent</b> , Agaxtur Travel  | 2022 – 2022       |
| • Selling Disney packages to Brazilians, providing customer service in physical stores, packages for destinations in Europe, and cruises worldwide.     | São Paulo, Brazil |
| <b>Travel Agent</b> , You Travel Turismo  | 2016 – 2021       |
| • Group travel management in Brazil. Excursions and day trips.  | São Paulo, Brazil |

### Education

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|--|--------------------|
| <b>High School Diploma</b> , Jair Toledo Xavier State School | 2017 – 2017        |
|  | São Paulo - Brazil |
| <b>Technical Course in Tourism Guide</b> , Hotec College     | 2018               |
|  | São Paulo - Brazil |

### Skills

- Travel Itinerary Planning
- Group and Incentive Travel
- Attention to Detail & Problem-Solving
- Customer Service & Sales
- CRM Tools and Online Booking Platforms

## Languages

**Portuguese**  
Native

**Spanish**  
Intermediate

## Driver License

**Valid Florida Driver's License**