

MATHEUS FRACALOSSI DA SILVA

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EDUCATION

ASSOCIATE DEGREE IN SYSTEMS ANALYSIS AND DEVELOPMENT

IFMS - Instituto Federal de Mato Grosso do Sul

Nova Andradina, MS

Jul 2022 – Jul 2025

Relevant Coursework: Algorithms and Data Structures, Object-Oriented Programming, Web Development, Application Frameworks, Databases, Distributed Systems, Software Engineering, and Systems Security.

LEADERSHIP AND WORK EXPERIENCE

ERP SUPPORT ANALYST

Sistemas Ganso

Nova Andradina, MS

Sep 2024 - Oct 2025

- Developed a fully automated installer for ERP deployment using NSIS, reducing deployment time by 40% and improving operational standardization.
- Implemented an automated NSIS update script for system updates, reducing manual work by 90% and minimizing human error, increasing process reliability and consistency.
- Provided technical support for ERP systems, resolving support tickets and assisting clients with recurring operational issues.

ERP SUPPORT INTERN

Sistemas Ganso

Nova Andradina, MS

Jul 2024 – Sep 2024

- Provided technical support for ERP systems, resolving support tickets and assisting clients with recurring operational issues.
- Applied customer support best practices in a dynamic environment, ensuring clear communication and efficient resolution of client requests.

PROJECTS

RAILS ON DOCKER

<https://github.com/pleasematheus/railsOnDocker>

- Containerization-focused project: a Docker environment to run a Ruby on Rails application reproducibly, simplifying setup, development, and running the full stack via containers.

SKILLS, ACTIVITIES AND INTERESTS

Technical Skills: Git • GitHub • Docker • PostgreSQL • Linux • JavaScript • Rust • AWS • Vagrant • VirtualBox

Languages: Fluent in Portuguese; Advanced English; Basic Spanish and German;

Online Courses and Certificates: Master DevOps with AI, AWS, GCP, Linux, Jenkins, GitLab, GitHub Actions, Docker, Kubernetes, Terraform, Ansible & GitOps (Udemy); Docker (Udemy); Git e Github (Udemy); AWS Academy Graduate - AWS Academy Cloud Foundations