RENATA BARBOSA DA SILVA

CONTACT

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Moisés Permínio Freire St, Vila Real, No 28, Vera Cruz - RN, Brazil

Languages: Portuguese (Native), English (Basic)

SKILLS

- Customer Service & Guest Relations
- Housekeeping, Sanitization & Facility Care
- Food & Beverage Support & Cleanliness
- Logistics & Resort Operations Support
- Health, Safety & Attention to Detail
- Teamwork, Adaptability & Physical Stamina

PROFILE

Hardworking, dependable, and service-oriented professional seeking seasonal H-2B opportunities in operational support, housekeeping/facility care, guest relations, and resort logistics. Brings proven experience in direct customer service, facility organization, and student caretaking environments. Combines strong physical stamina, strict hygiene and safety standards, and an approachable, guest-first mindset committed to delivering high-quality support.

WORK EXPERIENCE

Professora Ascendina Lustosa Municipal School
Special Education Assistant / School Caregiver | 2 years (Current)

- Provided daily support and personal care for students, ensuring a safe, inclusive, and welcoming environment.
- Assisted teachers with educational activities, classroom routines, and operational tasks.
- Monitored students' well-being, organization, and special needs continuously.

Yogoberry (Shopping Mall)
Customer Service Representative / Store Assistant | 3 months

- Delivered direct customer service and maintained store organization in a high-volume retail environment.
- Efficiently handled food service support while upholding strict cleanliness and hygiene standards.

EDUCATION

Bachelor's Degree in Pedagogy
UniFatecie University (In Progress)

Practical Nursing Technician
ETEC-RN (Final Stage / Near Completion)